



NEW OPPORTUNITIES, INC.

Helping People. Changing Lives. ~ Community Action Partnership

Senior Nutrition Services
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October 13, 2022

To: Chautauqua County, New York

From: New Opportunities, Inc.

To: Whom it May Concern,

New Opportunities, Inc has been a customer of CatMatt Software since 1998. It was CatMatt Software Solutions that developed the software called Senior Dine for our Restaurant Program that was started back in 2000. Our initial restaurant program started in rural areas; the electronic capabilities of the system allowed us to manage the program from a distance. In addition, it provided confidentiality between program participants and other restaurant patrons as the card was similar to a credit card.

As the program evolved it expanded to other areas with more restaurants being added on. Eventually we implemented the system at our congregate sites too. It allowed New Opportunities to eliminate paper reports and provided the agency with a visual of daily activity at both the restaurant and sites.

Over the years, New Opportunities has used the system in up to ten restaurant partnerships and fifteen sites serving over 1,000 clients. Senior Dine has helped us streamline our meal management system, reduce labor and overall improve efficiencies.

Prior to COVID, Senior Dine helped us manage over 50,000 congregate meals annually.

Our experience with CatMatt has been positive, they have been responsive when special reports or features have been needed.

Sincerely,

Yadira Perez, Director
New Opportunities, Inc.
Senior Nutrition Services